



CONTRACT CANCELLATION FORM

In accordance to the Consumer Protection Law, I hereby notify you that I would like to break the sales distance contract

MERCHANT'S INFORMATION:

NAME:	Preduzeće za proizvodnju, unutrašnju i spoljnu trgovinu Mona d.o.o. Beograd
ADRESS:	Dračka broj 3, 11158 Stari Grad, Beograd
PHONE NUMBER, FAX:	0112633620, 0112403044
E-MAIL:	info@mona.rs

BUYER'S INFORMATION

BUYER'S INFORMATION	
NAME AND SURNAME	
ADRESS	
CONTACT PHONE NUMBER AND E-MAIL	
DATE OF CONTRACT SIGNING / ORDER	
DATE OF DELIVERY	
NUMBER OF RECEIPT (not obligatory)	
DATE OF SUBMISSION	
REASONS FOR RETURNING THE GOODS (a buyer may, but does not have to list the reasons)	
In case of validity of the request for cancellation of contract, the buyer states he/she agrees for the money to be refunded by a transfer onto his/her bank's account.	CONSENT (circle the word consent and list the bank's account together with the bank's name).

The buyer consents to the money refund when the goods are returned to the merchant and that merchant has the right not to return money if the goods are not in right condition, because the buyer did not handle the goods properly and in the right way.

Submission of the form will be confirmed by the merchant in the written or electronic form.

Instructions on the return of the goods will be enclosed to the confirmation. Goods of smaller dimension that are less fragile can be returned by regular mail or via courier. Goods of bigger dimensions that are more fragile can only be returned via courier that guarantees the goods will have no damage. The customer bears all costs of the return of the goods to the merchant.

Privacy of information:

The information in this form given to the merchant by the customer, is used to note the changes in the goods exchange and the merchant will not use the information for any other purposes.

Buyer's signature

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